

Swimming pool

Available for use every day from 8.00am. Adults only 8.00am – 9.00am. The pool closes at 6.30pm. Please remember other people when using the pool, especially smaller children. Games which endanger other swimmers will not be allowed. No inflatables or balls. Footwear must be worn when going to and from the pool area. No outdoor shoes in the pool building, please. Hygiene – please shower/use the toilet before entering the pool.

Children under 15 years of age must be supervised at all times in the swimming pool.

For hygiene reasons dogs are not permitted on the patio.

Sauna

Open 9.00am – 6.30pm. £3.50 per hour. Book at Shop/Reception. No under-16s without adult supervision.

Tennis Court

Open from 9.00am. Please book at Shop/Reception. Soft-soled shoes must be worn.

Ball games

These are not permitted anywhere on the park except in the designated area near the tennis court, or well away from tents in the Five Acre Field.

Adventure play area

No dogs please.

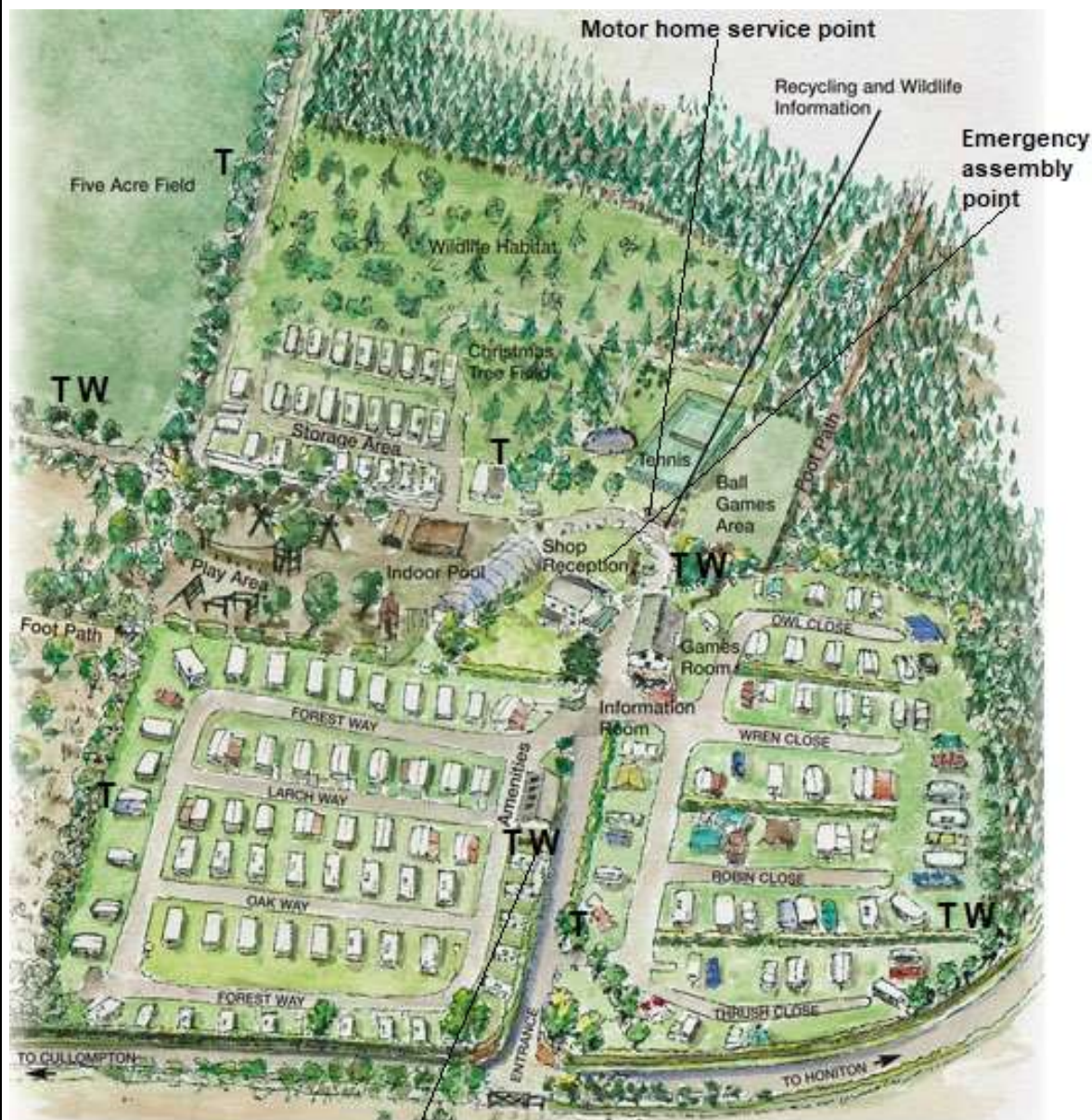
The aerial ropeway is designed for 11 to 16 years olds. One child at a time.

Small children's play area

For small children only. No dogs in this area please.

Beware –

Ponds on site



Chemical disposal

T = Tap, W = grey waste

Wifi is available and can be paid for online. Search for ClubWifi.

Dog walking

You can walk your dog anywhere in the forest surrounding the park, but your pet must be kept on a lead on the park itself. Please pick up after your dog and put the waste in any litter bin (we do not have special bins). Walks are available from Reception.

Recycling

We are committed to reducing the amount of waste sent to landfill. Please recycle as much of your rubbish as possible. We recycle glass, plastic, cans, batteries, paper and cardboard. Please wash items.

Wildlife Information

We have provided information to help you appreciate the park and the local area.

Tourist Information

Well-stocked with leaflets and information on things to do locally. There is also a small 'take & replace' library of books, mainly for adults. The **icepack freezer** is here – donations to **Devon Air Ambulance** please. No food storage is permitted in this freezer.

Games room

Open 8.30am – 9.00pm. No smoking please.

There is also an **indoor soft play area** for children aged six and under. The key is available from Reception and must be returned after use. Adult supervision required at all times.

Welcome to Forest Glade

Reception

Open daily from 8.30am until 7.00pm. There may be a manager on duty - please check the sign on the door. Out of hours, in an emergency only, please telephone 01404 841381 or the appropriate emergency service.

Shop hours

Open daily from 8.30 am (Sundays 9.00am). Closing times are displayed in the shop window.

Available to order

Freshly baked baguettes and croissants – please order by closing time the day before.

Newspapers are available daily.

Hot takeaway food - open from 6.00pm (except Sundays). Closing time displayed in the shop window. Please order by 5.00pm from the shop. To keep our prices down and reduce packaging we ask you to bring containers when collecting food.

Telephone

We no longer have a telephone box on the park. The mobile signal is sometimes patchy but you should be able to make calls. If there is an emergency and you need to use a telephone please come to Reception.

First Aid, emergencies and breakdowns

Please seek assistance at Reception, even if the closed sign is displayed. Our knowledge may save vital time, or in the event of a breakdown, a spoiled holiday

Doctor – College Surgery, Cullompton – 01884 831300, EX15 1FE. After hours you will automatically be put through to the duty doctor service.

Dentist – Cullompton Dental Centre – 01884 33700 during office hours

Vet – Vale Veterinary Centre, Cullompton – 01884 35558

Minor Injuries Unit – Honiton Hospital, Marl pits Lane, Honiton, EX14 2DE.

Nearest A&E - R, D & E Hospital Wonford, Barrack Road, Exeter, EX2 5DW.

Dogs are welcome but they must be kept on a lead at all times and the owner of any dog(s) found to be uncontrolled may be asked to leave the park.

Disabled facilities available – please ask at Reception for a key

SUPERVISION OF CHILDREN IS THE RESPONSIBILITY OF PARENTS/CARERS AT ALL TIMES

Electric car charging

£5.00 per night – please pay at Reception.

Comments and complaints

Please come to Reception.

Vehicles

May only park one per pitch unless by arrangement with the duty manager. Please use your car only when entering and leaving the park. Please do not use your car to drive to the shop, toilets etc. As well as increasing pollution it makes the park less safe for children. The roads on the park are deemed in law to be public roads so the same laws apply concerning who may drive a vehicle.

Visitors

Visitors are welcome but must book in at Reception. Charges - £3.00 per day, £12.00 per family.

Departure time

Touring pitches – 11.00am

Holiday caravans – 10.00am

Camping pods – 11.00am.

Radios and televisions

These must not be audible outside the confines of your pitch or caravan area.

Radios, televisions and music

These must not be audible outside the confines of your pitch or caravan area.

Noise

Please do not cause undue noise between the hours of **10.30pm and 7.30am**. One of the ingredients of a holiday at Forest Glade is peace and quiet.

Offenders may be asked to leave the park.

The management respectfully request that all children and teenagers are back within the confines of their unit by 10.00pm.

Please do not remove plants, shrubs or flowers from the park or forest, or cause damage to trees or shrubs.

Bicycles, scooters and roller blades

These must be ridden with care and consideration for other people. Riders may be banned if this request is not adhered to. Skateboards are not to be used on the park.

Local pubs

Please ask for a leaflet from Reception or see details in Tourist Information.



Please recycle me after use!